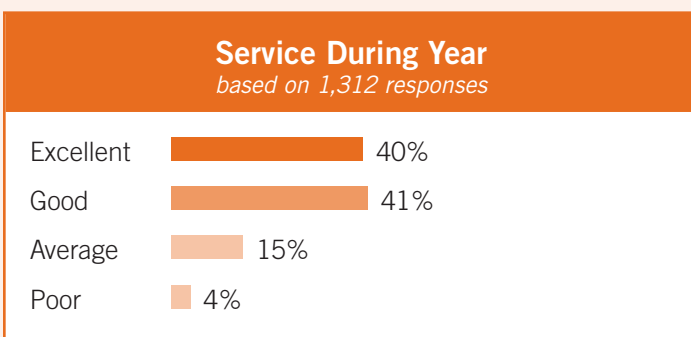
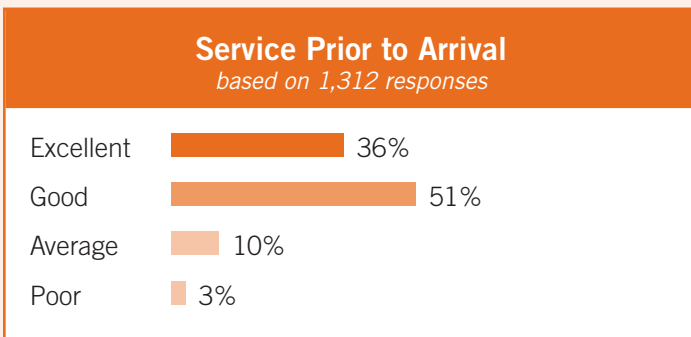
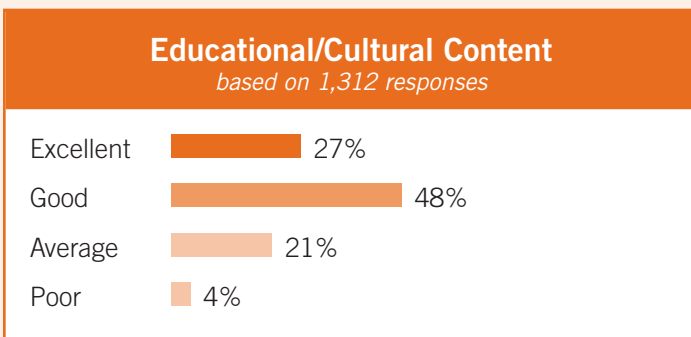
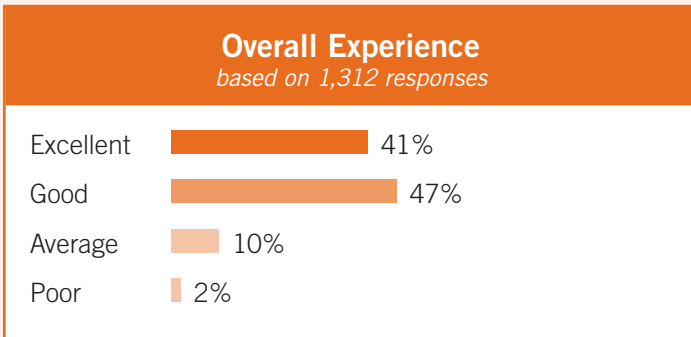


AU PAIR IN AMERICA

Responses from au pair host families



About the program

The Au Pair in America program was begun in 1986 to provide a unique cultural exchange opportunity for western Europeans between the ages of 18 and 26. More than 80,000 young people have participated in this homestay experience while caring for the children of an American host family.

Au Pair in America was the first organization designated by the U.S. Department of State to use visas for the program. It is currently servicing more than 5,000 host families in 180 "cluster" areas based in 40 states.

Community Counselors oversee placements for cluster groups averaging 24 host families/au pairs. AIFS offices in London, England; Bonn, Germany and Sydney, Australia coordinate the recruitment and selection of au pairs from around the world.



Au pair overall measurement

Host Family Quality Enhancement Program

Surveys are mailed each quarter to host families who have completed a program contract during the prior 3-month period. The survey is four pages in length; results assess:

- Satisfaction with the placement process and field support.
- Satisfaction with the au pair interviewing and screening.
- Overall evaluation of the au pair.
- Compatibility in program expectations with the au pair.
- Satisfaction with the au pair's preparation, child care ability, integration into the host family, English language skills and driving ability.

Au pair evaluations

Au pair evaluations have been distributed since early in the program's history. An additional evaluation was introduced to assess predeparture satisfaction with the program by au pairs (including an analysis of their interviewer).



“How are we doing?” surveys

The Au Pair in America program is only as good as our service provided on the local level by Community Counselors. Results are shared with the group annually.

Other key indicators

Seventy-two percent of au pair families were repeat families; 20 percent of au pairs returned early; and 24 percent were rematches. The number of years families have been with the Au Pair in America program are as follows:

One	24%
Two	21%
Three-four	28%
Five-seven	17%
Eight+	10%

